



Systematic Alien Verification for Entitlements

Fact Sheet for Benefit Applicants

The benefit-granting agency has given you this fact sheet because SAVE could not confirm your current immigration status after the agency followed all verification steps. It is important to note that this does not necessarily mean that you do not have an immigration status or that you are ineligible for the benefit. However, when this happens, the agency must allow you an opportunity to correct or update your immigration record.



Questions About Your Records? Depending on your immigration document, you may contact:

U.S. Citizenship and Immigration Services (USCIS)

- ▶ Visit the USCIS Website at www.uscis.gov or call the National Customer Service Center at **1-800-375-5283** for information on how to correct your record, renew or replace your:

Certificate of Naturalization or Citizenship

Reentry Permit

Lawful Permanent Resident Card

Refugee Travel Document

Employment Authorization Document

USCIS issued I-94 Arrival/Departure Record

Customs and Border Protection (CBP)

- ▶ Visit the CBP Website at www.cbp.gov/contact for information about how to correct your I-94 Arrival/Departure Record or your admission stamp in your foreign passport.

**Note: If USCIS issued your I-94, contact USCIS at www.uscis.gov or call National Customer Service Center at 1-800-375-5283 for information.*

Immigration Customs Enforcement (ICE), Student and Exchange Visitor Program (SEVP)

- ▶ Visit the ICE Website at www.ice.gov/sevis. The website contains information on how to update records for foreign students and exchange visitors.